

ROTEX[®] | GROUP

ROTEX[®] BM&M

OEM Parts & Service

With over 180 years of screening expertise, we are committed to delivering exceptional value by ensuring your equipment operates flawlessly throughout its lifespan. Through our aftermarket parts and service groups, we ensure your machinery keeps running smoothly with our high-quality stocked and custom-manufactured parts.

Comprehensive field services minimize maintenance, extend machine life, and prevent unforeseen downtime. Furthermore, our lab testing facility helps to ensure you have the right screens installed to deliver the results you require. This dedication guarantees optimal screening performance and delivers exceptional value, offering you a superior return on your investment.

Including:

- › Screens
- › Consumables
- › Drive Heads
- › Drive Head Exchange
- › Fabricated Parts
- › Precision Metal Parts
- › Part Upgrades
- › Engineer Visits



PARTS & FIELD SERVICE

KNOWLEDGE & EXPERIENCE

Leverage our decades of expertise for reliable solutions and expert support.

GUARANTEED QUALITY

Our parts meet the highest standards for durability and performance.

CUSTOMER CONVENIENCE

Ensure you get the parts and service you need, when you need them.





SCREENS

- › Highest industry quality for longest life
- › The fastest delivery times in the industry
- › Available in all screen styles and configurations



CONSUMABLES

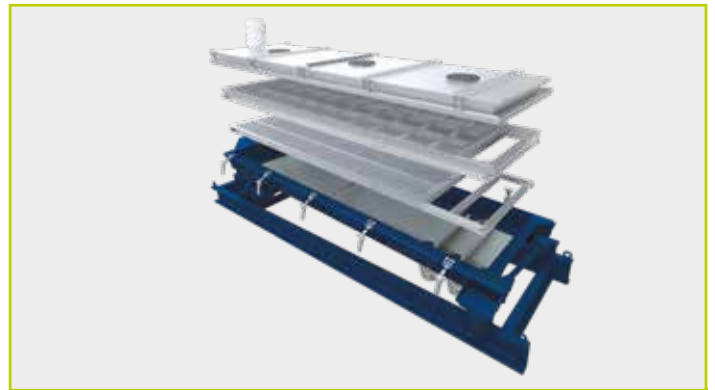
The industry's most comprehensive selection, engineered to withstand all conditions.

- › Seals
- › Sleeves
- › Mesh Cleaning Balls



DRIVE HEADS & DRIVE HEAD EXCHANGE

Rotex drive heads are the heart and soul of the machine. They're the industry's most durable drives, built for trouble-free service. Every exchanged Rotex drive head comes with the same two-year warranty as a new drive head.



CUSTOM DESIGNED PARTS

To ensure an exact fit and performance, use only genuine Rotex top covers, bottom pans, box frames and screen frames.



PRECISION METAL PARTS

To run at their best, Rotex screeners require genuine Rotex precision metal parts, and we provide them all – from crank pins to slide bearings and everything in between.



PART UPGRADES

We offer innovative, performance-enhancing parts upgrades designed to improve the performance of your screener.

EXPERT SERVICE AND SUPPORT

Rotex offers comprehensive support and service to answer all of your screening and separation questions quickly and thoroughly.



Customer Service

Rotex customer service promises genuine Rotex parts, competitive pricing and a quick turnaround.



Technical Support

Our experienced and knowledgeable representatives are here to help troubleshoot any issues that arise.



After-Hours Service

You can contact us after hours if needed via our emergency telephone number: +44 1928 703 933.



Lab Testing

We offer no-charge testing in our application laboratory when feed conditions or product specifications change.

FIELD SERVICES

Our highly trained experts are available for on-site technical visits, operation and maintenance training, and machine installation/commissioning.



Predictive Maintenance

We help you plan preventive maintenance programs to ensure maximum uptime, extend the life of your separation equipment and improve its performance.



Repair Supervision

Service technicians are available for on-site technical visits in the event of a needed repair.



Commissioning Assistance

Rotex service technicians are available to help with installation or startup commissioning if desired.



Training

Customized training is available on-site upon request.



Troubleshooting

General trouble shooting visits are available for assistance with specific issues.





› OEM PARTS & SERVICE

Our OEM Parts & Service team provides the expertise, support and genuine Rotex Group components needed to keep your equipment operating efficiently. With responsive customer service, technical assistance, preventative maintenance programmes and a comprehensive range of stocked and custom-manufactured parts, we help ensure reliable performance throughout the life of your machine.

› FREE MATERIALS TESTING

Our lab testing facility helps to ensure you have the right screens installed to deliver the results you require. This dedication guarantees optimal screening performance and delivers exceptional value, offering you a superior return on your investment.

For more information or to find your local Rotex Group representative visit our website

THE ROTEX GROUP.COM

Alternatively email parts-europe@rotex.com
or service-europe@rotex.com



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