

ROTEX® | GROUP

ROTEX® BM&M

Our 360-degree point of view.

What's the best service experience you've ever had?
At Rotex, our goal is to be the answer to that question.

That's why we offer a comprehensive 360-degree service plan, which includes OEM parts and replacement, customer service and support, and on-site field service.



OEM PARTS AND REPLACEMENTS

Rotex screeners are designed to perform reliably and efficiently for decades. When it's time to replace parts, use genuine Rotex parts for continued trouble-free operation.



SCREENS

- › Highest industry quality for longest life
- › The fastest delivery times in the industry
- › Available in all screen styles and configurations

CONSUMABLES

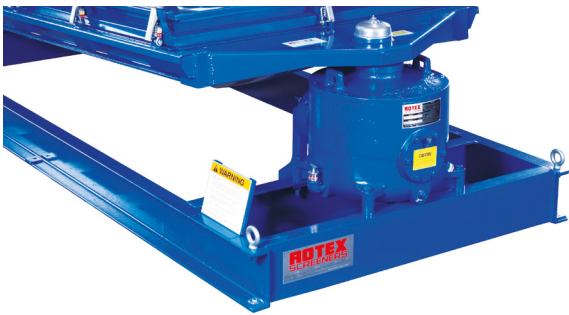
The industry's most comprehensive selection, engineered to withstand all conditions.

- › Seals
- › Sleeves
- › Mesh Cleaning Balls



DRIVE HEAD EXCHANGE

Every exchanged Rotex drive head comes with the same two-year warranty as a new drive head.



DRIVE HEADS

Rotex drive heads are the heart and soul of the machine. They're the industry's most durable drives, built for trouble-free service.



FABRICATED PARTS

To ensure an exact fit and performance, use only genuine Rotex top covers, bottom pans, box frames and screen frames.



PRECISION METAL PARTS

To run at their best, Rotex screeners require genuine Rotex precision metal parts, and we provide them all — from crank pins to slide bearings and everything in between.



PART UPGRADES

We offer innovative, performance-enhancing parts upgrades designed to improve the performance of your screener.

EXPERT SERVICE AND SUPPORT

Rotex offers comprehensive support and service to answer all of your screening and separation questions quickly and thoroughly.

Customer Service

Rotex customer service promises genuine Rotex parts, competitive pricing and a quick turnaround.

Technical Support

Our experienced and knowledgeable representatives are here to help troubleshoot any issues that arise.

After-Hours Service

You can contact us after hours if needed via our emergency telephone number: +44 1928 703 933.

Lab Testing

We offer no-charge testing in our application laboratory when feed conditions or product specifications change.



FIELD SERVICES

Our highly trained experts are available for on-site technical visits, operation and maintenance training, and machine installation/commissioning.

Preventive Maintenance

We help you plan preventive maintenance programs to ensure maximum uptime, extend the life of your separation equipment and improve its performance..

Service/Repair

Service technicians are available for on-site technical visits in the event of a needed repair..

Installation and Startup Commissioning

Rotex service technicians are available to help with installation or startup commissioning if desired.

Training

Customized training is available on-site upon request.



GUARANTEE

Only Rotex has the engineering expertise to guarantee that replacement parts will fit and perform as well as the originals.

DELIVERY

Through streamlined operations, Rotex strives to achieve the industry's fastest delivery times.

AFTERMARKET PARTS

To speak with a representative about aftermarket parts call +44 1928 703 933 or email parts-europe@rotex.com.

FIELD SERVICE ENQUIRIES

To speak to a representative about a field service enquiry call +44 1928 703 933 or email service-europe@rotex.com.

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To find your local Rotex Group representative visit our website

therotexgroup.com